IBM Junior User Experience Designer - Mountain View, CA

IBM - San Jose, CA

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About this job

📄 Job description

IBM Interactive Experience, IBM's digital agency, is rated by Forrester and Ad Age as among the top ten digital agencies in the world. In the United States, IBM Interactive has design studios in Atlanta, GA., Washington, DC, Chicago, IL, and Boston, MA. IBM Interactive has approximately 200 employees in the US comprised of Creative Directors, Art Directors, Information Architects, and Project Managers. Our clients are the highest profile, largest, and most strategic companies in the world. Our core competency is designing and developing our clients' digital customer experience.
(2252) (ibmix)

The Junior User Experience Designer is responsible for project-specific information design and development including user flows, wireframes, mockups, and prototypes. The Junior User Experience Designer should have experience with user interviews, user testing, and user research and experience participating in the design and development of highly interactive and task oriented web applications and mobile applications for high profile clients. Responsibilities include conceptualizing, designing and presenting interactive web projects and mobile applications to project stakeholders. The Junior Experience Designer will be expected to take ideas from concept to reality by taking requirements and working with other members of the team to design what is possible within the constraints of the project.

The Junior User Experience Designer will:
• Work with clients at all levels of an organization as well as a level of comfort presenting their work in workshops and client meetings.
• Work well and communicate effectively with diverse teams of technical architects, other information architects, customers, project stakeholders, and creative directors.
• Develop relationships of mutual trust with people inside and outside of their organization. (ibmica)

Required

- Bachelor's Degree
- At least 2 years experience in user experience design including wireframes, prototyping and user flows required
- At least 1 year experience in designing interactive, high trafficked web and mobile sites and applications
- At least 2 years experience in software tools for creating design deliverables: Adobe Creative Suite, Microsoft Visio, Axure, OmniGraffle, Balsamiq, Sketch
- At least 1 year experience in using a variety of platforms such as Windows, Mobile (iOS and Android), Web and Mac technologies
- At least 1 year experience in engaging customers through current social media platforms
- At least 1 year experience in with web site editorial processes including content creation, digital photography and management of editorial teams
- Readiness to travel Up to 4 days a week (home on weekends-based on project requirements)
- English: Basic knowledge

Preferred

- Master's Degree

- At least 2 years experience in defining information architecture and interaction design for complex software or web applications and/or significant websites
- At least 2 years experience in defining information architecture, or interaction design for web and mobile application development

Additional information

To be an official applicant to IBM, you must submit a resume and online application. Resumes submitted remain active for six months.

To all recruitment agencies: IBM only accepts resumes from agencies on our Approved Agency List. Please do not forward resumes to our applicant tracking system, IBM employees, or send to any IBM company location. IBM is not responsible for any fees related to unsolicited resumes.

IBM is committed to creating a diverse environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or veteran status. IBM is also committed to compliance with all fair employment practices regarding citizenship and immigration status. IBM will consider qualified applicants with criminal histories in a manner consistent with the requirements of the San Francisco Fair Chance Ordinance.

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IBM is a global technology and innovation company headquartered in Armonk, NY. It is the largest technology and consulting employer in the world, with more than 400,000 employees serving clients in 170 countries. IBM offers a wide range of technology and consulting services; a broad portfolio of middleware for collaboration, predictive analytics, software development and systems management; and the world's most advanced servers and supercomputers. Utilizing its business consulting, technology and R&D expertise, IBM helps clients become "smarter" as the planet becomes more digitally interconnected. This includes working with organizations and governments to build systems that improve traffic congestion, availability of clean water, and the health and safety of populations. IBM invests more than $6 billion a year in R&D, just completing its 18th year of patent leadership. IBM Research has received recognition beyond any commercial technology research organization and is home to 5 Nobel Laureates, 9 US National Medals of Technology, 5 US National Medals of Science, 6 Turing Awards, and 10 Inductees in US Inventors Hall of Fame. The company was behind the inventions of the PC; SABRE travel reservation system; UPC codes, Watson, the Jeopardy!-playing computing system, and much more.